Agency Requisition #0935608 Telephone System Specifications

- Rackmount chassis
- Supports 150 users/extensions
- Supports up to 45 concurrent calls
- Supports up to 10 concurrent recorded calls
- Built-in voice conferencing supporting 15 simultaneous conference users and unlimited conference rooms
- Provides conferences support for listen only and full duplex conferences
- 3 year extended warranty
- Voice over IP (SIP and IAX) compliant
- Provides incoming fax to email using employee's own phone number
- Provides outgoing fax from email
- Provides XMPP chat to other employees
- Provides video calling support where local cameras are present
- Provides Interactive Voice Response for autoattendants
- Provides support for analog, digital and SIP trunks
- Provides support for analog terminal adapters
- Provides auto-configuration support for most common SIP compliant handsets
- Provides common call control functions like hold, attended transfer, blind transfer, call parking, do not disturb, directed pickup
- Provides for operator switchboard visually displaying a company directory indicating the status of each employee and drag-and-drop transfers
- Provides for multiple greeting voicemail and voicemail to email
- Provides for call queueing supporting unlimited call queues, one touch login/logout, call timeout, announce position in queue, real-time queue status, historical queue status
- Provides one way paging and two way intercom
- Provides support for overhead paging
- Provides directed paging and intercom
- Supports global music on hold and queue specific music on hold
- Supports call monitoring
- Provides disk space quotas for voicemail and fax storage
- Support bulk import of extensions
- Provides scheduling of call detail records (CDRs) with email support
- Provide reports for current calls, call logs, queue status, error logs
- Provides Outlook integration and click-to-dial
- Provides an application programming interface (API) so custom functions can be written
- Provides Dial-by-name directory
- Provides support for G.729a, G.722, and G.711 codecs
- Provides unlimited email and phone support during business hours
- Provides unlimited soft phone usage